**Miro Board:**

[Miro Board](https://miro.com/welcomeonboard/SVpsOHFNbzBuYzNsY1MzL1NCY2JadXEvZXovbHBMUGJWazhKN3IvN2VzZUphNkpudy95YzZmV1RNemNYSS9qWE44QktsZDZBUWFwNlhxSjdpVlEzQ1JRNXZPRDVja1hjZnN0NFRpQkV0SmRYMkhaK2xMa3BuaXlTaXNzOG5tVC9nbHpza3F6REdEcmNpNEFOMmJXWXBBPT0hdjE=?share_link_id=481761113891)

**Individual Docs:**

[Eric Misiak Design Sprint Monday](https://docs.google.com/document/d/1Qaf0yeNTuH7QBTyAvtwBmyvmNWhFyCNWs-ikv8c7zkI/edit?usp=sharing)

[Cailean Matthews Design Sprint Monday](https://docs.google.com/document/d/1GSbVIeEh6zLz__f5dlrHBQE6mu9g4PIBL9DvKyBv8nw/edit?usp=sharing)

[Edwin Jimenez Design Sprint Monday](https://docs.google.com/document/d/1VNVSlodrnreuSZrqjBUK2xtkegfYIV3RoLW2A2IoAgc/edit?usp=sharing)

[Drake Norman Design Sprint Monday](https://docs.google.com/document/d/1-knlQEOAKmu7ILZ0p72pMk6Vdc5sL3K49OdJYU6Twrw/edit?usp=sharing)

[Phong Nguyen Design Sprint](https://docs.google.com/document/d/16Sbm2CB4UY3zktYXp3S7eTHV_aAUcZRgB63P2-ohOh4/edit?usp=sharing)

**Talk about the problems of Users:**

<https://ballardbrief.byu.edu/issue-briefs/the-socioeconomic-achievement-gap-in-the-us-public-schools>

<https://www.reddit.com/r/productivity/comments/1795mkx/deleted_by_user/>

<https://www.reddit.com/r/UNCCharlotte/comments/1imhgjf/tutor_recommendations/>

[Struggling in school - how do I find a tutor/mentor? : r/cscareerquestions](https://www.reddit.com/r/cscareerquestions/comments/60hnen/struggling_in_school_how_do_i_find_a_tutormentor/)

<https://www.reddit.com/r/languagelearning/comments/5qhfj0/online_vs_inperson_tutoring/>

**-Product Vision**

FOR: UNCC students and tutors.

WHO: Need help on specific class assignments.

THE: 49ers Tutor App

IS AN: Educational Chatting Tool

THAT: Is available for 24 hours a day

DIFFERENT FROM: Chegg and Kahn Academy.

OUR PRODUCT: Allows previous students of the same classes to help other students at any time of day.

**-Feature List**

-Main feature: “Instant” tutoring matchup

-Large course coverage range

-Available via video or text chats

-Uses UNCC login

**-User Story**

-As a student I need fast, reliable tutoring in a moment's notice.

-Students that need reliable tutoring fast

-Student looking for last minute, emergency study help

**Long-term goal:**

To provide access to tutoring help whenever the tutoring center is unavailable or not accessible. This would be a 24/7 access service for students.

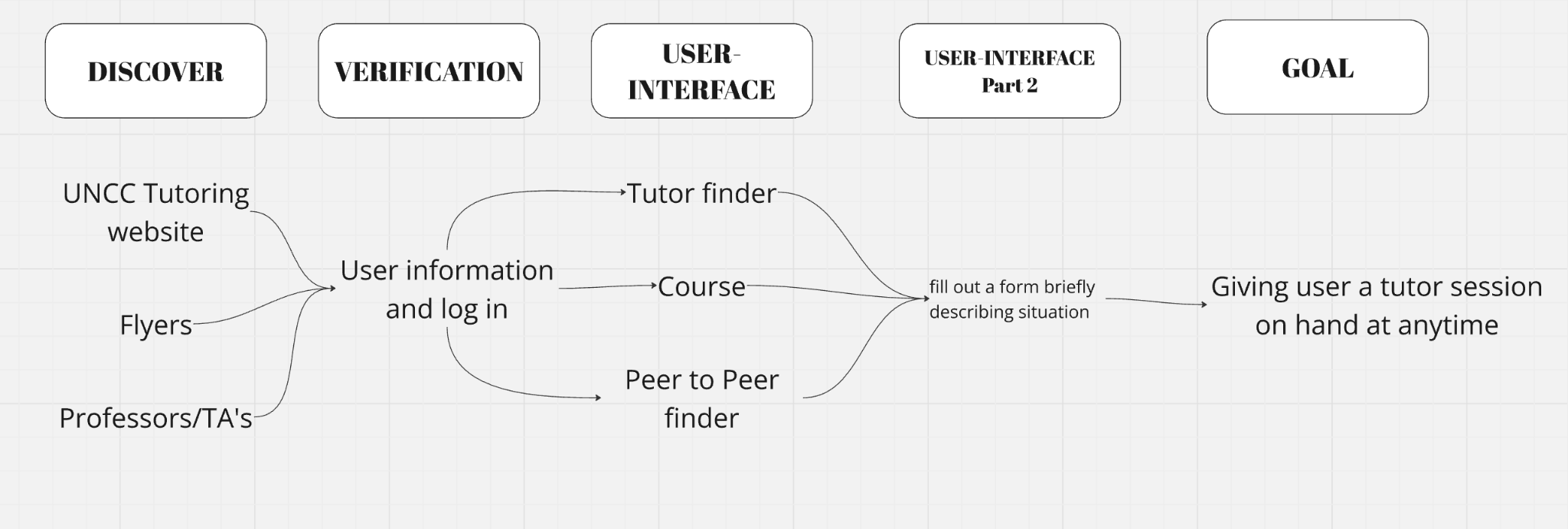
**Stakeholders:**

Parents, professors, Tutoring services, The tutors

**Persona**:

Jimothee is a 20 year old college student coming from the Charlotte area majoring in computer science. Jimothee has always loved to learn but has struggled with fully understanding concepts in whatever he is learning. Certain concepts in class like DSA and Networking/OS tend to be complicated for him so he is looking for help in these specific subjects. Jimothee is currently working on an assignment due in a few hours. His primary aim for this semester is to secure A's in all his classes while overcoming his obstacles. He makes a post on Thursday night, and on Friday night he realizes that his question was completely skipped over. He tries looking for another potential avenue to get his question answered but can’t find any because of how specific the assignment is. He eventually resolves to use AI to try and find an answer, but aiGPT just solves the problem for him and he is left without knowing what he did wrong.

**Journey Map**:

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**HMW:**

Keep users accountable?

-Give users a rating system, that if abused they may be banned for.

Provide relevant topics?

-Ask users what topics they would like to see in the future.